



# **Lantern AI Interview Practice User Manual**

This user manual will guide students on how to use Lantern AI to practice interviews effectively. Please read through the sections carefully before starting your interview.



## **General Guidelines**

Before you begin, keep the following points in mind to get the best experience:

- **Interview format**
  - The interview is *conversational*, similar to a real interview.
  - Questions will be spoken by Lantern AI, so you must listen carefully.
  - Feel free to ask Lantern to repeat the question if needed.
  - The interview will last for ~10-20 minutes.
- **Environment**
  - Choose a quiet place with minimal background noise.
  - Ensure your camera, microphone, and internet connection are stable.
- **Tips**
  - Speak clearly and naturally.
  - There is no time limit per response – feel free to take a few seconds to think before answering.
  - Treat this like a real interview for maximum learning.
- **To help ensure a smooth assessment experience, please review and complete the checks below before you begin:**
  1. Close other apps using your camera/microphone (most devices can only be accessed by one application at a time).
  2. Close unnecessary applications and browser tabs during the assessment, as high resource usage may affect browser performance.
  3. Avoid mobile/virtual camera or microphone devices. Please use your built-in or standard external camera/microphone.
  4. Confirm camera access is enabled in system settings (On your computer, go to Privacy & Security → Camera and make sure Camera access is enabled.)
  5. Confirm browser/app camera permissions are enabled. After enabling camera access, please double-check that permissions are allowed under:
    - Let apps access your camera, and/or
    - Let desktop apps access your camera



## **Doing Your Interview Practice**

There are 4 roles below for your interview practice:

Banking Analyst (Front Office)

<https://cityu-cb-interview-training.career.ourlanterns.com/2x91ed>

Banking Analyst (Back Office)

<https://cityu-cb-interview-training.career.ourlanterns.com/66102p>

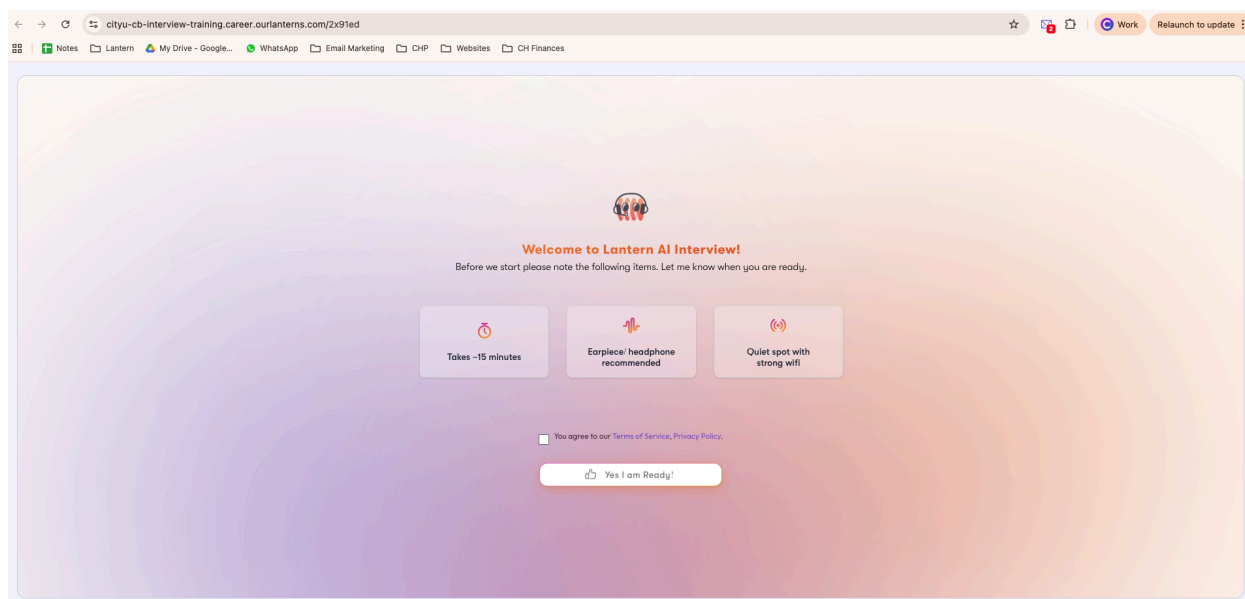
Real Estate Management Trainee

<https://cityu-cb-interview-training.career.ourlanterns.com/exu4wl>

FMCG Management Trainee

<https://cityu-cb-interview-training.career.ourlanterns.com/yr4ct1>

1. Tick the Privacy Policy and click on the “Yes I am Ready!” button.





2. You will see the Job Description for the role you are practicing for. Read it carefully to understand the role and expectations. Then click “Next”

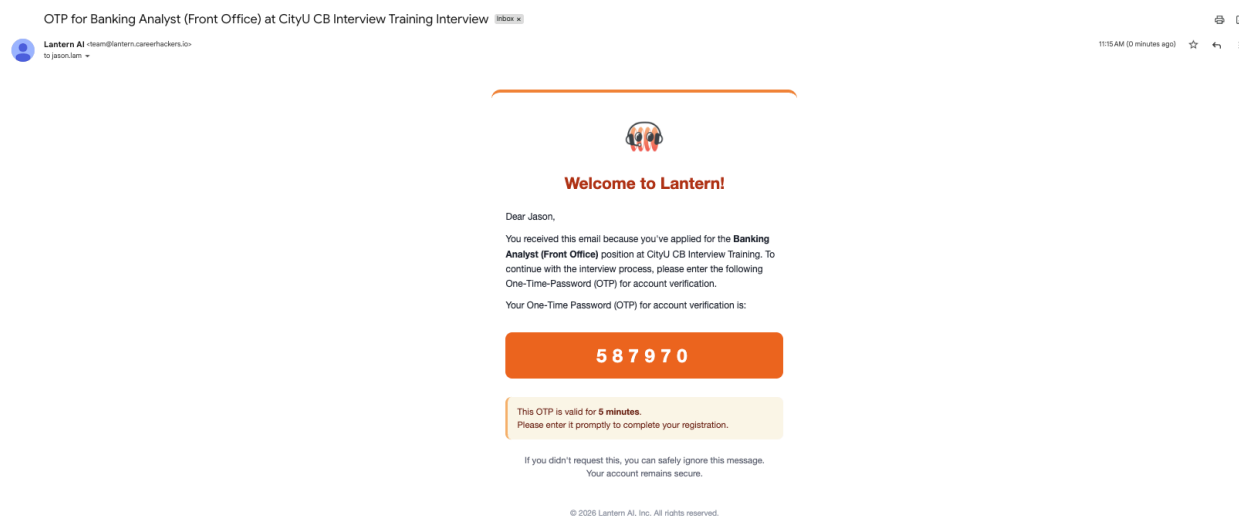
The screenshot shows a web browser window with the URL `cityu-cb-interview-training.career.ourlanterns.com/Zx91ed`. The page has a light orange and purple gradient background. At the top center is a headset icon. Below it, the text "Interview Background" is displayed. A central white box contains the CityU logo, the title "Banking Analyst (Front Office)", and the subtitle "CityU CB Interview Training". Below this, a paragraph describes the role: "As a Banking Analyst, you will leverage strong finance and business acumen, along with rigorous analytical skills and ownership under pressure, to support front-office activities while championing a risk and control mindset in the back office. You will drive process improvement, embrace automation thinking, and maintain meticulous attention to detail and data integrity, ensuring efficient, compliant, and high-quality financial operations." A "Show less" link is at the bottom of the text. At the very bottom of the page is a white button labeled "Next".

3. Input your First Name, Last Name and Email address. Then click “Verify my email”

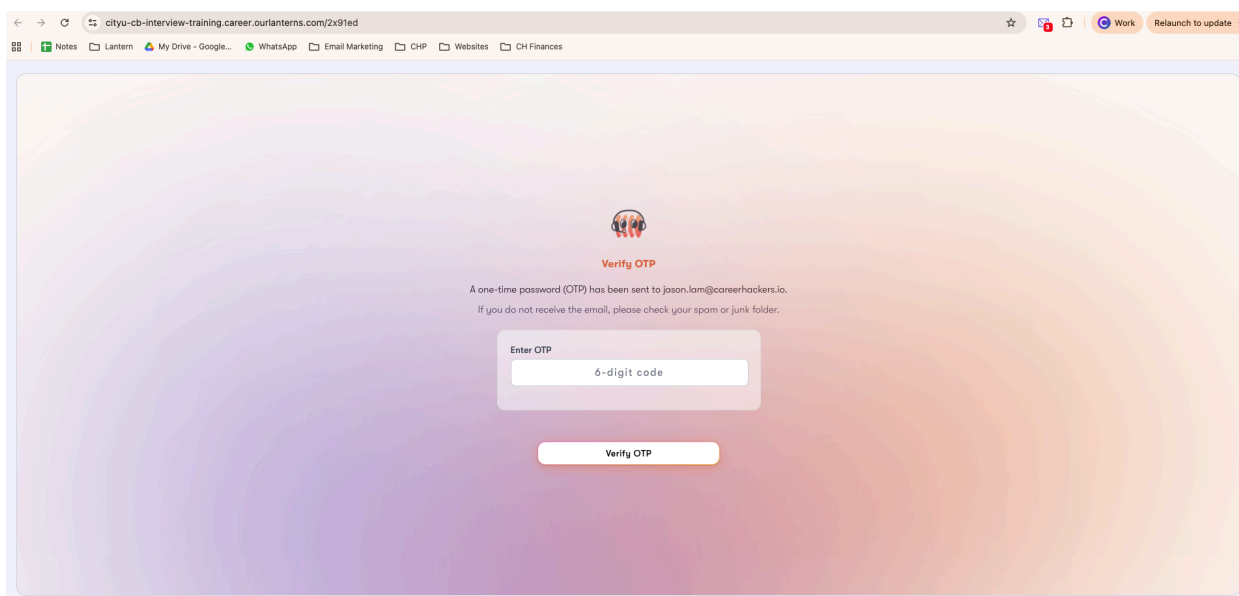
The screenshot shows the same web browser window. The page title is "Complete your Lantern profile". It features a white form with three input fields: "First Name" (containing "Chris"), "Last Name" (containing "Wong"), and "Email" (containing "you@example.com"). Each field has a red asterisk indicating it is required. Below the form is a white button labeled "Verify my email".



An OTP (One-Time Password) will be sent to your email.

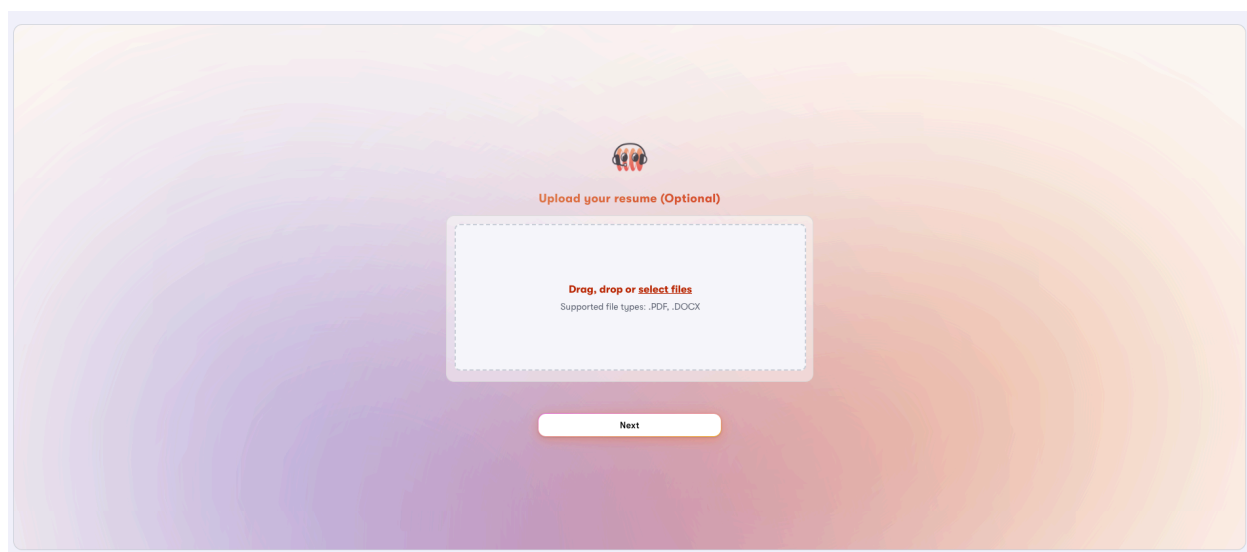


4. Enter the OTP to verify your email address. Then click “Verify OTP”

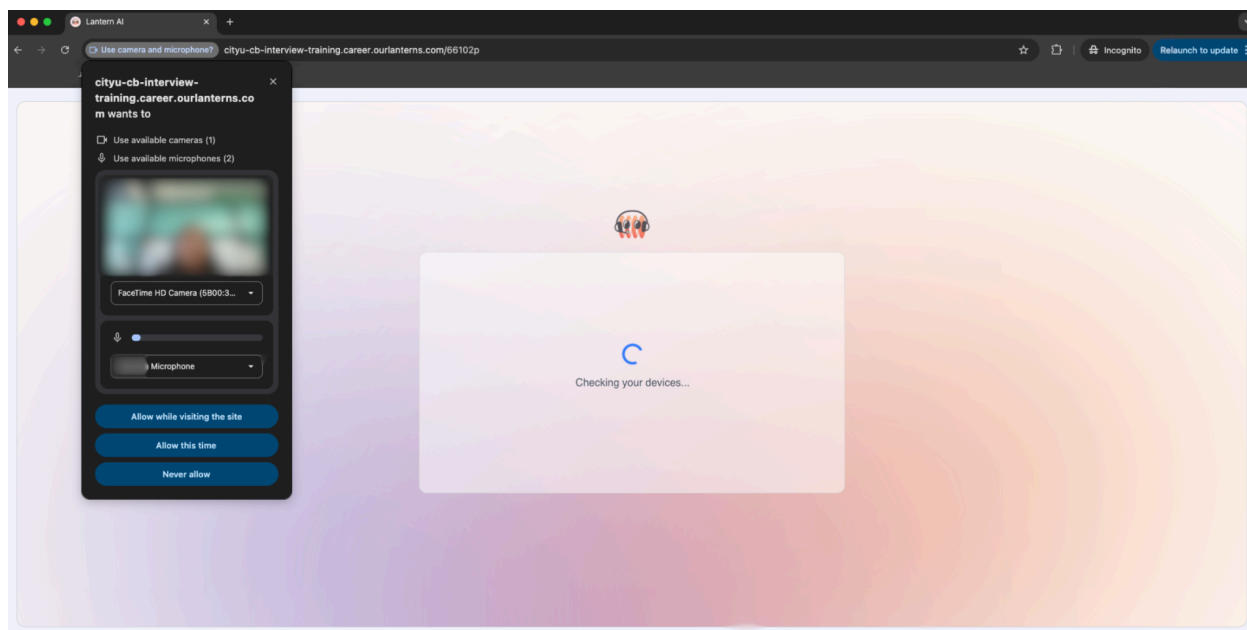




5. Upload your CV in the supported format. Then click “Next”

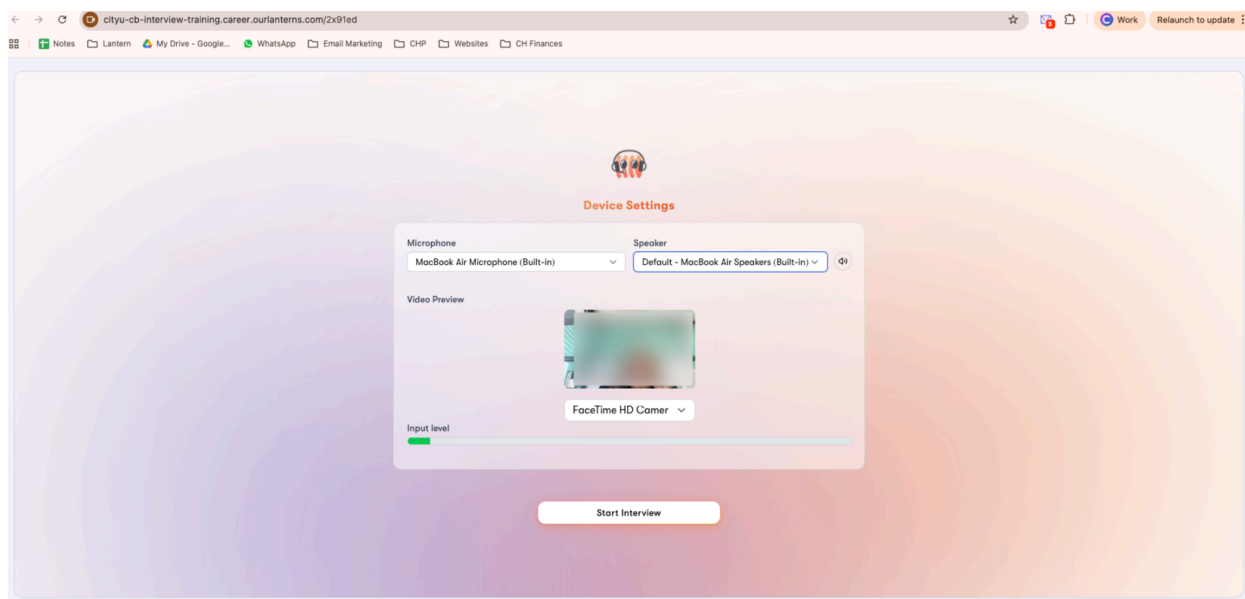


6. Allow Lantern AI to access your camera and microphone.

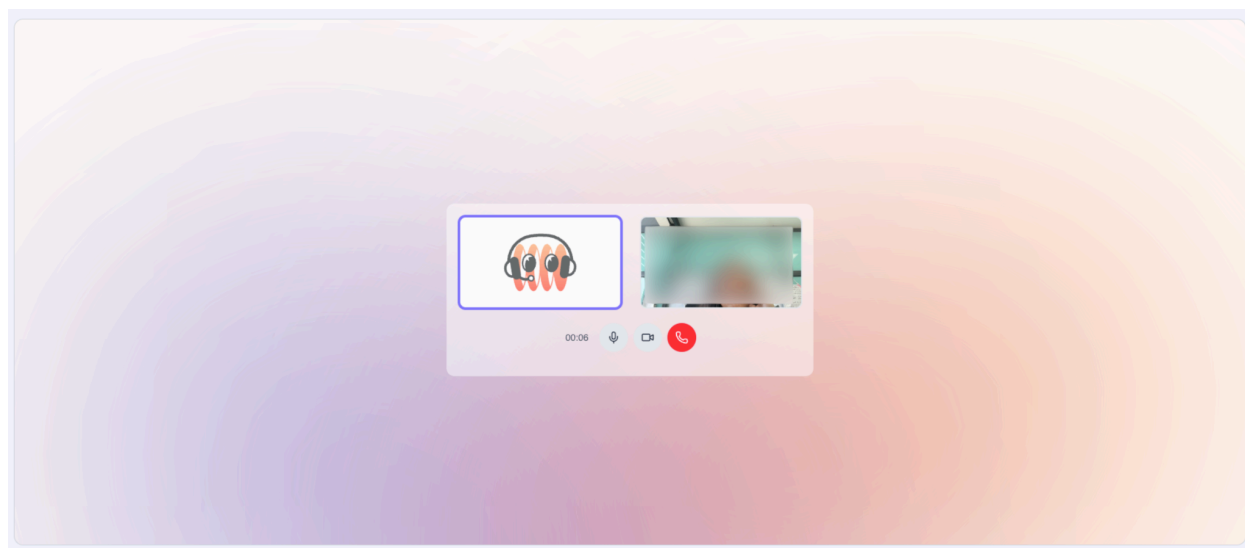




7. Check your Device Settings. Ensure your video preview is normal, and your audio input level is high. Then click “Start Interview”



8. Now you can start your conversation with Lantern!



**Note: Do not refresh, close the browser, or end the call during the interview.**



9. After the interview ends, rate your experience based on your session.

Rate your experience

Not satisfied Very satisfied

Give feedback (optional)

Was there anything we could improve to make this experience better?

Submit

10. You will receive a confirmation that your interview has been successfully completed.

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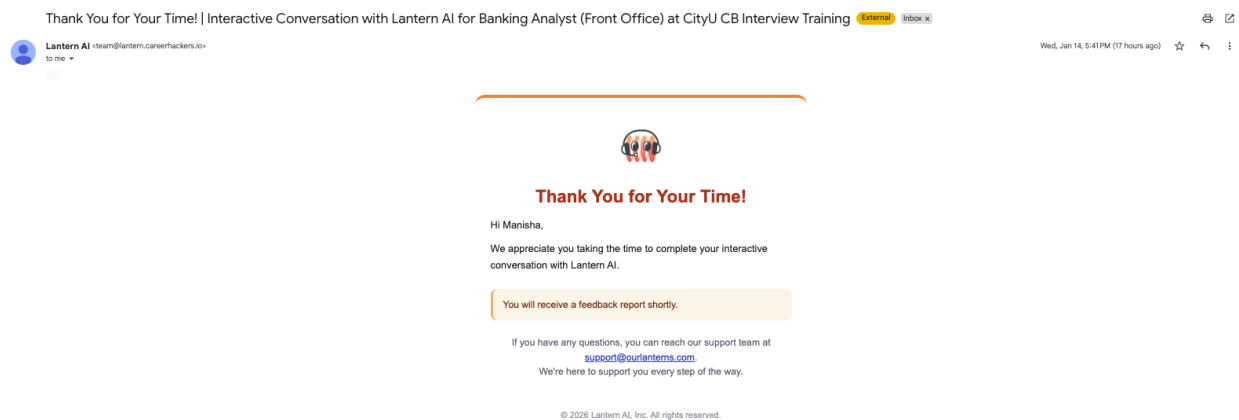
**Thank you!**  
So, what's next?

**Thank you for your feedback**  
Your interview has been submitted successfully and you will receive a feedback report shortly.

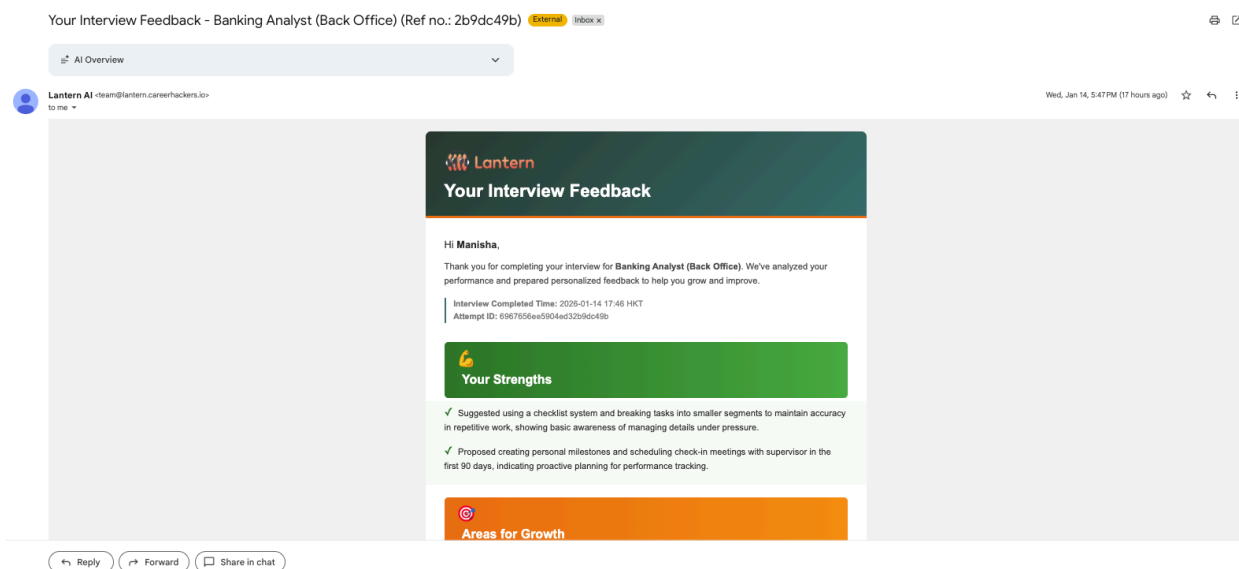




## 11. You will also receive an email confirmation after the interview.



## 12. Your interview performance report will be sent via email 15-30 minutes after your interview.





## **FAQs**

### **1. What should I do if I haven't received an email for OTP?**

- Ensure the email address you entered is correct.
- Check your Spam / Junk folder.
- If not, contact the Lantern AI Support Team ([assessment@support.careerhackers.io](mailto:assessment@support.careerhackers.io))

### **2. When will I receive my report?**

- You will receive your report 15-30 minutes after completing the interview. If you haven't received it, check your spam folder. If it's still missing, contact the Lantern AI support team. ([assessment@support.careerhackers.io](mailto:assessment@support.careerhackers.io))

### **3. What if my network disconnected during the interview?**

- Lantern AI will wait until your connection is restored. Do NOT refresh the page or end the call. Once reconnected, the interview will resume.

### **4. Can I redo or restart the interview?**

- In most cases, interviews are one attempt only unless stated otherwise.
- Please complete the interview in one uninterrupted session.

### **5. Can I pause the interview once it has started?**

- Similar to a real interview, you can ask Lantern to wait for a few seconds but the interview cannot be paused for a long time once it begins.

### **6. What browser should I use for the best experience?**

- Use an updated version of Google Chrome or Microsoft Edge.

### **7. How long does the interview usually take?**

- The interview typically takes 10–20 minutes, depending on your responses.

### **8. Who should I contact if I face other technical issues or if I have any further questions?**

- You can email the Lantern AI support team ([assessment@support.careerhackers.io](mailto:assessment@support.careerhackers.io)).